

ENGLISH CUSTOMER SERVICE PRE-INTERMEDIATE I - PLANNING ULL - LOS REALEJOS

2014

	DAYS	DAYS	HOURS	TOPICS	EVALUATIONS
Week 1		Thu. 13 March	2 h.	INTRODUCTIONS TO KNOW EACH OTHER	QUESTIONNAIRE To Know Each Other +INITIAL TEST
Week 2	Tue. 18 th March	*Thu. 20 th March	4 h.	*TOURISM INFO CENTER: Asking& Giving Directions	*ROLE PLAY
Week 3	Tue. 25 th March	*Thur. 27 th March	4 h.	*HOTELS+RESERVATIONS	*ROLEPLAY
Week 4	Tue. 1 st April	*Thu. 3 rd April	4 h.	*RESTAURANTS+COMPLAINTS	*ROLE PLAY
Week 5	Tue. 8 th April	*Thu. 10 th April	4 h.	SHOPS	* TEST 1 + ROLE PLAY(Shops) (
Week 6	Tue. 22 nd April	*Thu. 24 th April	4 h.	SHOPS + BILLS + *PHONE CALLS	*ROLE PLAY
Week 7	Tue. 29 th April		2 h.	*EMAILING (Formal+Informal)	*SENDING AND RECEIVING-WRITING
Week 8	Tue. 6 th May	*Thu. 8 th May	4 h.	FILL IN FORMS+ANNOUNCEMENTS	*FINAL SIMULATION + TEST 2 (All Topics)
Week 9	*Tue. 13 th May		2 h.		*INDIVIDUALPRESENTATIONS +QUESTIONNAIRE.COURSE EVALUATION END OF COURSE